

Sean Thomas, CCNP, CCDP

SUMMARY OF QUALIFICATIONS

A career network engineer with over five years experience and several professional certifications, Mr. Thomas has quickly become a valuable resource, highly sought after for his innovative designs of network infrastructures. His design and deployment of a large domestic and international network for a software company accomplished electronically what other company IT professionals could not master and fix for nearly a year. Management recognized his strong work ethic and knowledge by promoting Mr. Thomas to IT Manager after only six months on the job. He became an effective communicator bringing information to both management and customers in such a way that both parties walked away from meetings with a higher understanding of sound network policies and practices. Mr. Thomas has experience configuring and deploying servers and routers, providing network and desktop support for a 300+ node network, implementing secure VPN solutions for remote users, and is highly skilled in configuring Microsoft Exchange.

PROFESSIONAL EXPERIENCE

Sr. Network Engineer

02/2002 to present

Mr. Thomas deploys WAN/LAN solutions for a large communications firm. His tasks involve configuring and implementing various network equipment to accommodate solutions such as point-to-point links, VPNs, and remote access for all business partners.

Sr. Network Engineer/IT Manager

04/2001 to 01/2002

Mr. Thomas designed and deployed a network infrastructure that integrated networks at multiple sites within the United States and Europe. He redesigned and reconfigured the internal network infrastructure maximizing throughput and minimizing downtime. He recommended new server and network purchases to support the infrastructure and to ensure future growth without additional cost. Mr. Thomas configured and deployed all new server and network equipment, and performed maintenance and troubleshooting once equipment was placed into production. Management recognized his talent and knowledge and promoted him to IT Manager after only six months on the job.

Technical Support Representative

09/2000 to 04/2001

Mr. Thomas served as a contractor at a technical support center resolving all Compaq Proliant server malfunctions; networking issues that involved mixing Compaq products in a production environment; and server, storage, and high availability related issues. Mentored and trained junior technical support representatives.

Network Administrator

05/2000 to 09/2000

At a small software development company, Mr. Thomas provided network and server support for a 300+ node network, developed a strong knowledge of Windows NT and 2000, supported various Cisco routers and Xylan Omni switch/routers, and became highly skilled in configuration for Microsoft Exchange. In addition, he acquired SAN knowledge employing EMC's EDM storage array and tape backup system. He implemented a WAN/LAN backup solution using Backup Exec and a VPN solution for remote users. He

was responsible for troubleshooting Remote Access on NT Servers and multiple clients, as well as network outages from the desktop to the DS/3 connection. His documentation for automating the installation procedures for deployment of both Dell and Compaq systems was highly regarded by management.

Computer Technician

04/1997 to 04/2000

Self-employed as a computer hardware and software technician performing repairs, upgrades, maintenance, training, and support for Windows operating systems and peripheral devices.

Network Administrator

04/1997to 04/2000

Mr. Thomas designed and deployed a network and backup solution, which included providing network and desktop support for a small retail store's network. He was singularly responsible for installing all equipment and training staff on the store's computers.

EDUCATION /CERTIFICATIONS

Mr. Thomas is a motivated, self-starter who has earned several certifications including:

- Cisco Certified Network Professional (CCNP)
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Network Associate (CCNA)
- Cisco Certified Design Associate (CCDA)
- Microsoft Certified Systems Engineer (MCSE), MCP + Internet

In addition to these certifications, Mr. Thomas has completed the following coursework:

- Compaq Server and Storage training course
- Compaq Windows 2000 training course