

Alex Ramsey

SUMMARY OF QUALIFICATIONS

A driven engineer and highly technical project manager with expertise in systems administration, security, and enterprise management, Ms. Ramsey brings nearly a decade of experience in information technology to NSAi. Her strengths in planning, directing, and implementing solutions have made her a valuable resource. She currently serves as a senior project manager and solutions architect specializing in deployment and extensive customization of the HP OpenView suite of products.

PROFESSIONAL EXPERIENCE

Sr. Architect/Sr. Project Manager **05/2001 to Present**

Ms. Ramsey currently executes security and enterprise management engagements for a portfolio of prestigious clientele. Responsibilities include the coordination of RFP responses, creation of project timelines, audits, deployments, process creation, curriculum instruction, and management of corporate resources. Ms. Ramsey has developed both standard and custom courseware for various products including, but not limited to, Network Node Manager, OpenView Operations for Windows, and OpenView Reporter.

Sr. Lead Unix Engineer/Project Manager **02/2001 to 05/2001**

Ms. Ramsey successfully completed a project involving the rollout of production, test, and development environments for a large national consultancy. She configured Sun servers, high availability SAN Solutions, and aided in the deployment of business critical applications. Ms. Ramsey also planned, directed, and implemented several vital company projects through management of staff, strengthening of vendor relations, and negotiation of interdepartmental cooperation.

Unix Systems Administrator **09/2000 to 01/2001**

While working with a broadband communications provider, Ms. Ramsey built and maintained over 150 mid- to high-end Sun servers, maintained DNS services for over 65,000 worldwide DSL customers, and aided in the implementation of one of the largest OSS rollouts in the communications industry.

Systems Analyst **12/1996 to 08/2000**

Ms. Ramsey evaluated, designed, configured, secured, and managed heterogeneous environments for clients of a national consulting firm during which time Ms. Ramsey was also contracted out as a PERL and Progress programmer for a major newspaper. In addition to responsibilities of systems analyst, Ms. Ramsey designed and taught Unix, programming, and general web development courses.

Class Instructor **06/1996 to 12/1996**

Ms. Ramsey designed and instructed ACM programming curriculums at a large university.

Education/Certifications

University of Texas and University of Texas at San Antonio
Double Major: Computer Science and Electrical Engineering
Minor: History

Ms. Ramsey has completed the following specialized training courses and certifications:

Hewlett Packard

Ms. Ramsey is on the exam writing team for all Network Node Manager Certifications.

- HP OpenView VantagePoint for Windows Fundamentals
- HP OpenView VantagePoint Unix 6.0 Certification
- HP OpenView VantagePoint Unix 6.0 Advanced
- HP Network Node Manager Version 6.2 Unix/Windows NT Administration Certification.
- HP Network Node Manager Version 6.2 Unix/Windows NT Customization and Distribution
- HP OpenView Service Desk Version 4.5 Design and Implementation
- OpenView Operation for Windows 7.0 Certification Beta Exam Tester

Micromuse

- Netcool Omnibus

Vytek TelAlert

- TelAlert 5.x Beginning/Intermediate Administration
- TelAlert 5.x Advanced Administration

Project Management Institute

- IT Project Management Essentials (Geared towards PMI Certification)

Security

- Certified Information Systems Security Professional (CISSP)
- Tripwire Certified Professional